



Meridian

Health Plan

To: Meridian Health Plan Vision Providers
From: Network Development
State: Illinois
Line of Business: Medicaid & Meridian Complete (Medicare-Medicaid Plan)
Date: 2015
Re: Vision Hardware Orders

Meridian Health Plan is pleased to continue partnering with **Classic Optical Laboratories** to provide vision hardware to both our Medicaid and Medicare-Medicaid Alignment Initiative (MMAI) members. This is a reminder that Meridian follows the State of Illinois' guidelines in regards to covered services for vision products and services. Meridian will not cover any additional upgrades to vision products that do not align with the State guidelines.

Vision hardware services for Meridian members are limited to what is outlined in the attached vision services document. Prior authorization (PA) is currently not required for those services listed. Vision hardware services not covered by Meridian require PA. To get PA:

- Information must be submitted to Meridian describing the material or service to be provided
- A history of past treatment provided is required
- The request for PA must show why the material or service is better than any other commonly used to deal with similar diagnoses or conditions
- All items or services requested must be medically necessary

Attached is information on our vision services for these members, the Classic Optical order form to be used for PA's and for use by providers who are unable to order online, and a brochure of available frames for our members. These frames are in stock at Classic Optical.

Placing Orders with Classic Optical Laboratories

- *Online Orders:* If you have not been set up to order online with Classic Optical (www.classicoptical.com), call 888-522-2020 to obtain a login and password. Be prepared to share a business email address to receive order confirmation and denial information.
- *Faxing Orders:* If you are unable to place orders online, complete and fax the attached Classic Optical order form to 888-522-2022.
- *Orders Requiring PA:* Contact Meridian as provided above. Once PA is obtained, fax the order with the approved PA documentation to Classic Optical for processing.

If you have any questions, please contact your local Provider Network Development Representative or the Provider Services department at 866-606-3700. Thank you for your continued support.

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