



BH claims in correctly denying EX18

Per HFS guidelines, certain behavioral health services are allowed to be billed for the same member and same date of service but with different sites. Claims with dates of service **July 1, 2021**, forward that are eligible for separate reimbursement are incorrectly denying **EX18 – Duplicate Service**. Meridian is in the process of developing a systemic solution. Claims that were denied incorrectly are currently being reprocessed as of **February 21st** and will continue to be reprocessed until the systematic solution is deployed. Claims impacted include Health Choice, YouthCare and MMAI.