



PO Box 733
Elk Grove Village, IL 60009-0733

HOME AND COMMUNITY-BASED SERVICES (HCBS) WAIVERS - DECEMBER 2020

Dear Providers,

This bulletin updates Home and Community-Based Services (HCBS) Waiver providers of new policy and procedure billing changes rendered by HCBS providers.

These new billing policies and procedures will replace any previously issued billing guidance for these providers for any claims received starting 11/1/2020. Providers should continue billing Medicaid Managed Care Organizations (MCOs) with current practices until that time.

As required by the Illinois Department of Healthcare and Family Services (HFS), HCBS Waiver providers are eligible to render covered services, but must adhere to the prescribed billing criteria to be reimbursed accordingly by MCOs.

There are five different waiver programs the MCOs administers for the providers of service to bill for reimbursement:

- Elderly Waiver
- Person with Disabilities Waiver
- Persons with HIV or AIDS Waiver
- Persons with Brain Injuries (BI) / Traumatic Brain Injury (TBI) Waiver
- Supportive Living Program (SLP) Waiver

Applicable Provider Types:

The following HFS Provider Types are consider HCBS Waiver Providers that can be billed to a MCO:

HFS Provider Type	HFS Description
090	Waiver service provider--Elderly (IDoA)
092	Waiver service provider--Disability (DHS/DRS)
093	Waiver service provider--HIV/AIDS (DHS/DRS)
098	Waiver service provider--TBI (DHS/DRS)

To file a claim for services that a MCO has approved for one of the five HCBS waivers described above, waiver providers are required to register as a Waiver provider with IMPACT. Many HCBS providers are considered 'atypical' by the HFS' IMPACT system.



Please note MCOs will require that the HFS' Legacy Provider Number (Medicaid ID) on the claim match the IMPACT Legacy Provider Number (Medicaid ID). MCOs will not process the claim if the Legacy Provider Number (Medicaid ID) used does not match the corresponding HFS' Legacy Provider Number (Medicaid ID) and IMPACT-registered categories of service, specialties etc.

Billing Instructions:

Specific guidance can be found on the Illinois Associations of Medicaid Health Plans (IAMHPs') [website](#).

Please direct questions regarding claims to a YouthCare billing manager at ILYouthCare@centene.com. You may also contact YouthCare with any additional questions at 844-289-2264 (TTY: 711).

Thank you for your assistance with this matter.

Sincerely,

YouthCare

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